## **SUMMUS**



# Accelerate Adoption of Value-Based Care Through Access to Specialist Consults

Medicare Advantage plans continue to invest in and design benefits offerings based on value-based care models with over 35% of payments being capitated or at risk.<sup>2</sup> Data show that primary care physicians in capitated arrangements provide higher quality care, including better performance on measures of chronic care management and preventive care.<sup>3</sup>

Technical and clinical support from health plans is the leading facilitator of primary care adoption of capitation and risk-based payment. Providing fast access to specialty care consults via text, phone and video extends the capabilities of primary care physicians, allowing them to provide high-quality care without the need to refer the patient externally.

#### Why Summus Peer-to-Peer

- Improve primary care satisfaction. 9.3 / 10 physician satisfaction score among physicians who use the Summus platform
- Reduce delays in treatment by 2–4 weeks, with an average specialist turnaround time of 4 hours
- Decrease in costly specialty referrals, an average savings of up to \$550 per consult

#### WHY IT MATTERS

- Reduce wait times and delays in care for MA populations
- Primary care providers need support from health plans to reduce costly referrals and adopt value-based payment
- 40% of specialty care visits can be avoided through PCP access to specialty consults<sup>1</sup>

### The Summus Difference

- Physician-first design, prioritizing simplicity and physician ease-of-use
- Escalation workflows to accommodate varying levels of patient complexity
- 5,100+ top specialists from medical institutions
- A customizable specialist network to coordinate with existing plan networks and geographic considerations
- Ability to add direct-to-member support with Summus MDs specializing in geriatrics

Escalation workflow Escalation workflow ensures efficiency and industry-leading response time.	Within
<b>eConsultation</b> Asynchronous, text-based interactions for a streamlined question.	4 hours
<b>Curbside Consultation</b> Synchronous or asynchronous interaction for more involved cases requiring a live, contextual discussion.	12–24 hours
<b>SummusMD</b> Synchronous consultation for patients with Summus MDs specializing in clinical guidance and navigation support.	4–24 hours
<b>Expert Consultation</b> Synchronous consultation or remote written opinion for discussion and record review with a leading specialist.	24–72 hours
<b>Vetted Provider Referrals</b> A curated list of providers for in-patient care.	24–72 hours

 https://hbr.org/2022/05/the-telehealth-era-is-just-beginning

 https://hcp-lan.org/apm-measurement-effort/2022-apm/2022-infographic/

 https://www.unitedhealthgroup.com/content/dam/UHG/PDF/2020/UHG-Global-Capitation-Research.pdf

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