

# Member Spotlight

## Condition: Alopecia



### Health concern

Margot was struggling with a sudden onset of alopecia. During her most recent treatment, she received a higher dose and experienced adverse reactions, including scalp pain and additional hair loss. Margot was anxious and concerned about her treatment path and reached out to Summus for guidance.

Margot wanted to see a specialist in-person who could help her understand which treatment would be most effective for her type of alopecia. She tried contacting a specialist, but would have to wait 5 months for an appointment, and she couldn't wait that long.

### Member impact

Margot was quickly paired with Dr. Kristie Busch, Summus MD, to discuss her condition and goals for better understanding her treatment options. Dr. Busch recommended an in-person appointment with a dermatologist specializing in alopecia. Margot received a list of dermatologists in her area with experience treating alopecia, who had availability and were in-network with her insurance.



*Before I talked to Kristie, I didn't know what to do next. Now I feel like there is hope because I have somebody advocating for me and helping me find a doctor who specializes in my problem, so I will get the answers I really need. Every single person I have talked to has been extremely friendly and helpful, which gives people like me hope.*