

Member Spotlight

Condition: Rare pediatric genetic condition



Health concern

Having a child diagnosed with any condition at birth is frightening. Ben reached out to Summus so he and his family could better understand their daughter's genetic condition and acquire timely access to therapies to support her speech, physical mobility, and cognitive development.



Member impact

Summus connected Ben and his family to Dr. Wendy Chung, molecular geneticist at Columbia University Medical Center, who answered their questions regarding the results of their daughter's genetic testing results. Dr. Chung recommended different types of therapists to support their daughter and even provided them with a list of clinicians in the area that had availability. The list included a speech therapist that had availability in a month, relieving their anxiety about waiting a full year for their daughter to be seen.



We decided to try Summus, and in only a month, we've received more personalized attention, proactive advocacy, and answers to our questions than from anywhere else in the last year.