



Personalized Provider Referrals for Every Health Journey

In-person care is a vital component of healthcare. Summus' award-winning team curates personalized provider referrals that are in-network with the employee's plan.

Our concierge ensures the member has access to the right specialist for them:

- ▶ **Data-driven specialist physician recommendations:** Curated network of specialists based on third party data and individual member preferences
- ▶ **Availability:** Reduce delays in care, accessing specialists in days instead of months.
- ▶ **Cultural, linguistic and gender preferences:** Improve member satisfaction and outcomes with culturally aligned care.

- ▶ **Experience:** Ensure the right care from specialists who are board certified and expert in the condition, treatment or procedure required by the member.
- ▶ **Quality:** Using third-party data partners to provide targeted recommendations with a focus on outcomes.
- ▶ **Convenient location:** Find specialists close to home, the office, or public transportation.



Summus sent us a list of the types of providers Dr. Chung recommended, including a speech therapy practice that had availability within a month. They helped change our little girl's life by avoiding a year-long wait for this type of specialist.

—Summus Member

Our process and criteria for physician selection

- ▶ **Board certification and extensive training**
- ▶ **Diverse network** of more than 180 specialist and sub-specialist categories
- ▶ **Proven outcomes and recognition** in the industry for expertise
- ▶ **Near-term availability** for in person consultations with new patients
- ▶ **Summus physician-led** review and approval of new network candidates

The Summus difference

Summus removes the stress and confusion from navigating specialty care.

- ▶ **Physician direction** from Summus MDs ensures accurate referrals to the right type of specialist, leading to fewer delays in care and better health outcomes.
- ▶ **Dedicated concierge** provides white-glove service curating a list of specialists tailored to the member's health needs, for anything from rare ophthalmologic procedures to locating an OB-GYN that speaks Japanese.
- ▶ **Save an average of 15-20 hours** in productivity time searching for specialists.

